

# ISCAS Subscriber Content Login Instructions

Autumn 2019

[www.iscas.org.uk](http://www.iscas.org.uk)

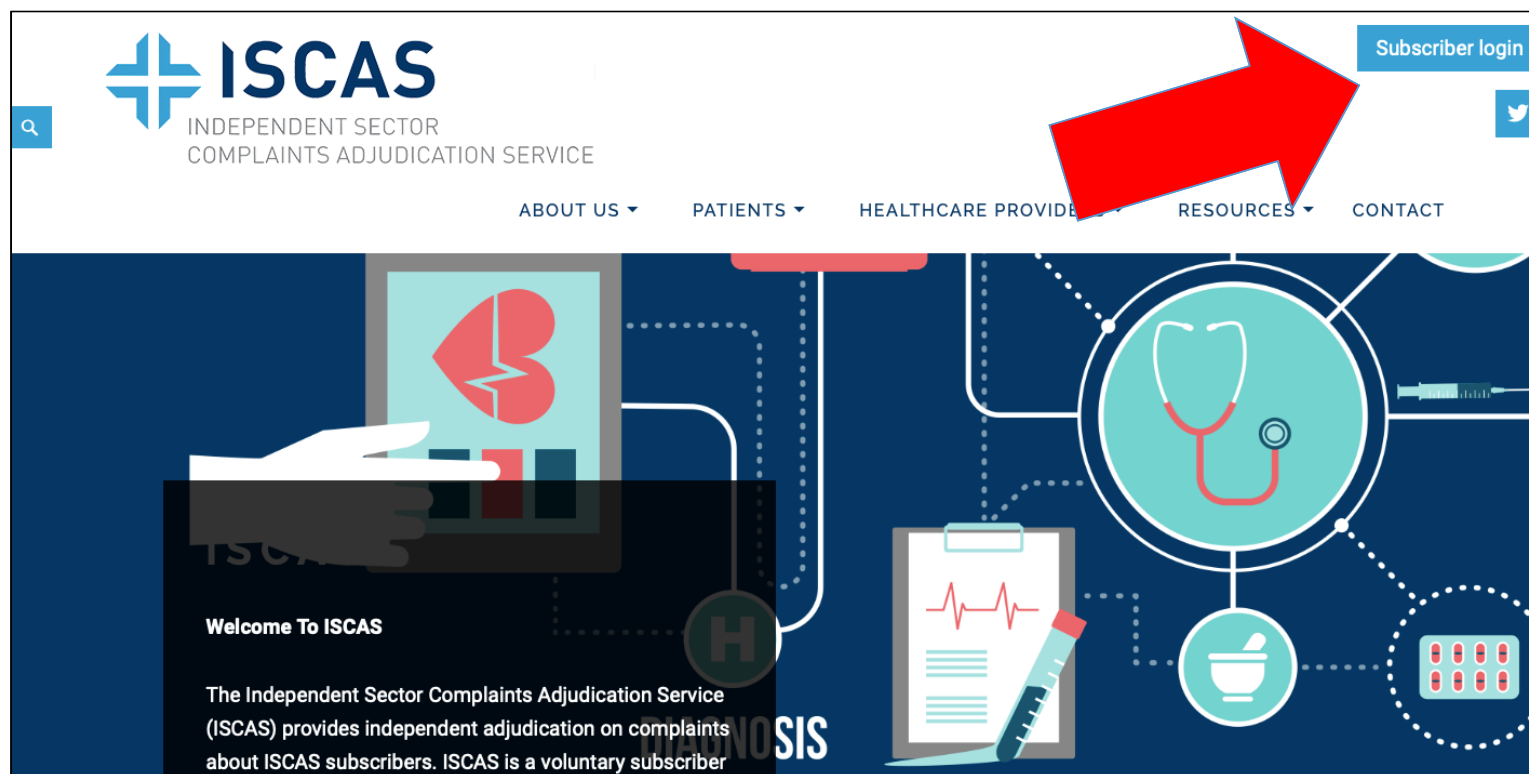
## Benefits of subscribing to ISCAS includes access to subscriber only content

There are three ways to login to subscriber only areas from the ISCAS website: <https://iscas.cedr.com>

1. Directly from any page at the blue bar marked “Subscriber login”
  - If you access subscriber content regularly then you may want to create a bookmark for direct access to login screen: <https://iscas.cedr.com/log-in/>
2. From the “Subscriber content” page for “Healthcare Providers” and clicking on content in this section, such as the ISCAS Code
3. From the “Training” page, selected the training then click on “Login to Enroll” when the training opens

These three methods are shown pictorially below

Access the login screen directly from any page at the blue bar marked “Subscriber login”



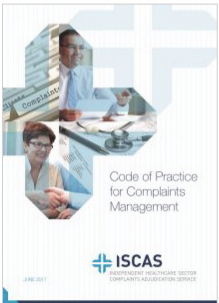
If you access subscriber content regularly then you may want to create a bookmark for direct access to login screen:

<https://iscas.edr.com/login/>

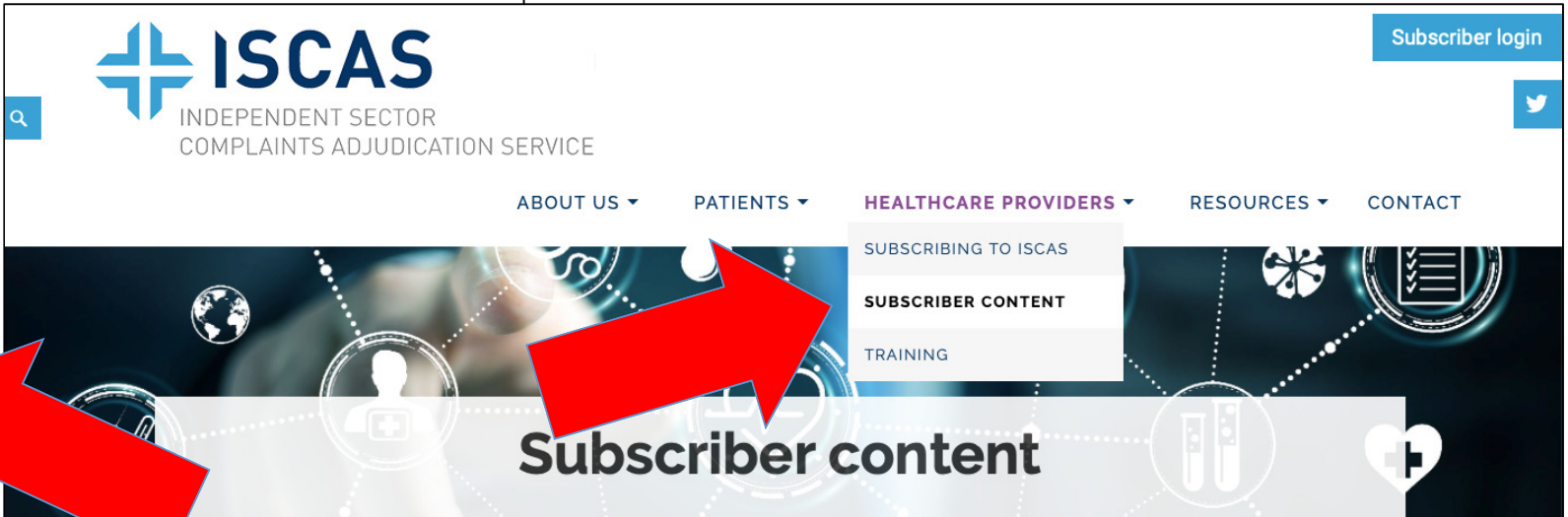
Or access login screen from the “Subscriber content” page by clicking on the content in this section e.g. ISCAS Code

## Subscriber content

You must be a current subscriber and logged in to view these publications. Subscribers should also be familiar with the open access documents within the [Publications](#) section in Resources.



ISCAS Subscribers Code of Practice for Managing Complaints June 2017



**ISCAS**  
INDEPENDENT SECTOR  
COMPLAINTS ADJUDICATION SERVICE

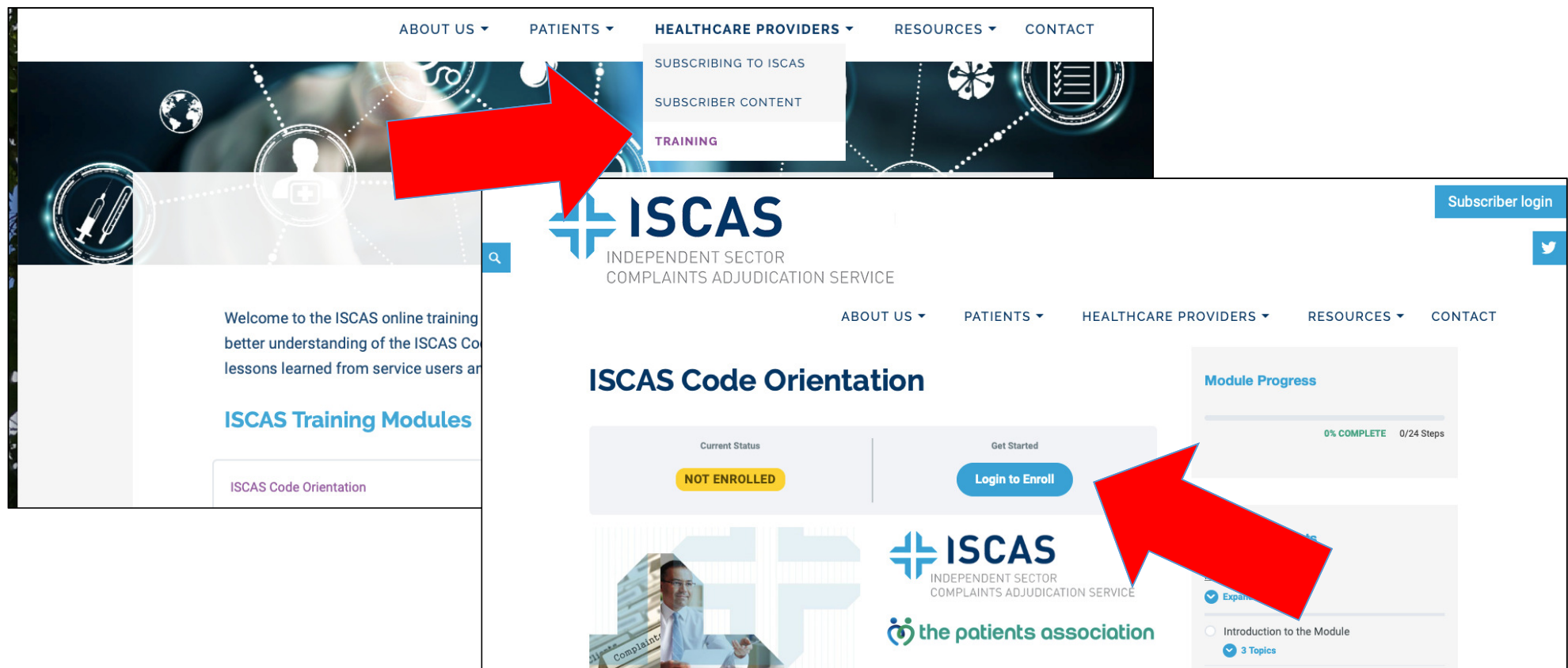
Subscriber login

ABOUT US ▾ PATIENTS ▾ **HEALTHCARE PROVIDERS ▾** RESOURCES ▾ CONTACT

SUBSCRIBING TO ISCAS  
**SUBSCRIBER CONTENT**  
TRAINING

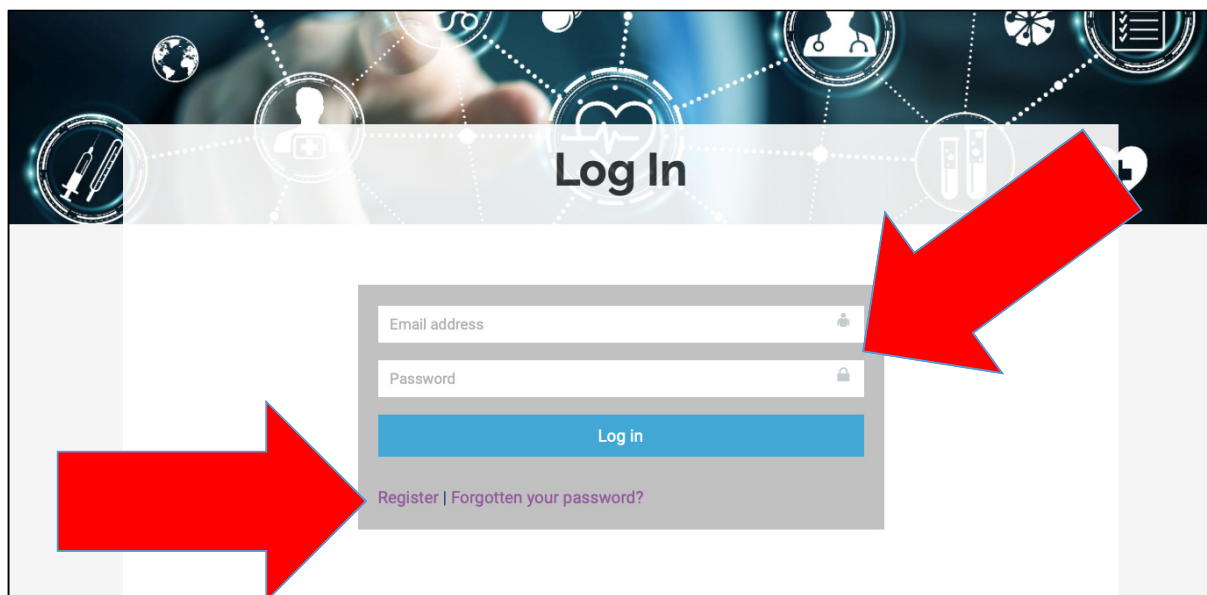
## Subscriber content

Or login from the “Training” page by clicking “Login to Enroll” at the selected training module

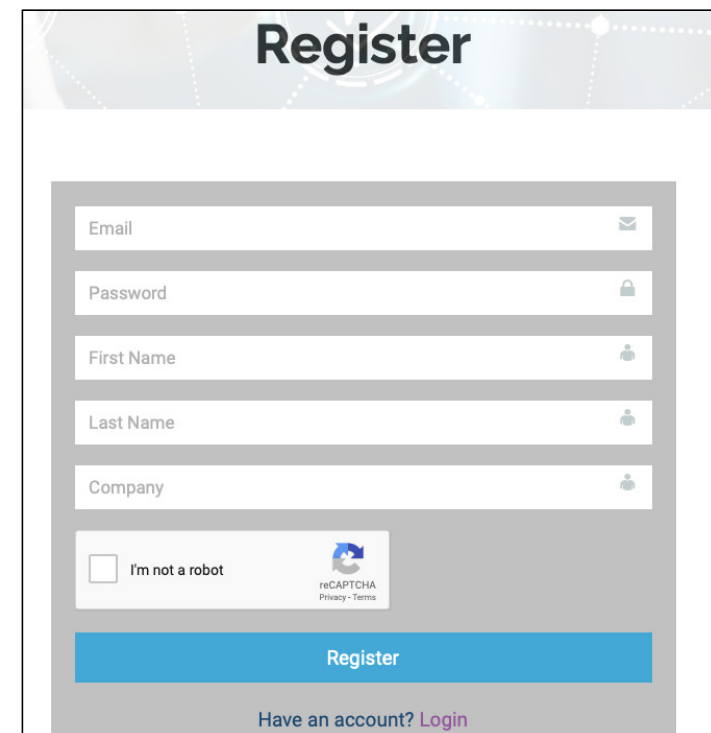


The screenshot displays the ISCAS website interface. At the top, a navigation bar includes links for ABOUT US, PATIENTS, HEALTHCARE PROVIDERS, RESOURCES, and CONTACT. A dropdown menu under HEALTHCARE PROVIDERS shows options for SUBSCRIBING TO ISCAS, SUBSCRIBER CONTENT, and TRAINING. A large red arrow points from the TRAINING option to the main content area. The main content area features the ISCAS logo and the text "INDEPENDENT SECTOR COMPLAINTS ADJUDICATION SERVICE". Below this, a section titled "ISCAS Code Orientation" shows a "Current Status" of "NOT ENROLLED" and a "Get Started" button labeled "Login to Enroll". A second large red arrow points from the "Login to Enroll" button to the right. On the right side, a "Module Progress" section indicates "0% COMPLETE" and "0/24 Steps". Below this, a list of topics includes "Introduction to the Module" with "3 Topics". A "Subscriber login" button is visible in the top right corner.

Whatever route chosen to login you will need to enter your email and password every time you login to subscriber content



The image shows a login interface with a header "Log In" and a background of medical icons. Below the header is a form with fields for "Email address" and "Password", a blue "Log in" button, and links for "Register" and "Forgotten your password?". A large red arrow points from the bottom left towards the "Register" link.



The image shows a registration interface with a header "Register". Below the header is a form with fields for "Email", "Password", "First Name", "Last Name", and "Company". There is a checkbox for "I'm not a robot" with a reCAPTCHA logo. A blue "Register" button is at the bottom. At the very bottom, there is a link: "Have an account? Login".

The first time you login you will need to click the "Register" link to open the registration screen.

If you are a subscriber you will be approved by the ISCAS administrator to login

[www.iscas.org.uk](http://www.iscas.org.uk)